

Phone: (612) 247 4901 Email: info.rscs.llc@comcast.net www.rscs-rink-services.com

## **RSCS Consulting Services Pricing Menu**

**Basic package** includes a service package where RSCS spends time on our own observing the facility and its operation gathering valuable feedback to help the staff perform better. The process involves reviewing operations through observation, interactive work with team leaders, setting objectives and priorities in a positive yet critical and honest manner. **Cost: \$4,500** (all costs are est. based on your exact needs)

**Full Consulting package** Includes a full service consultation from our menus, shaped by the client and includes components from all our services *over a six month period* working w staff on objectives designed by client. **Cost:** \$10,000 (Estimated)

**Survey Package.** includes observing the operation with a critical view and taking observed trouble spots to the manager and working on a plan to gain support in solving them. RSCS will work with managers and develop survey questions, execute the survey with Survey Monkey and provide the results. All we need is your input, an email list and we will do the rest. **Cost** \$2,000 - \$4,000 (all costs are est. based on your exact needs)

**Employee Survey.** includes observing how each employee approaches and executes their work. The goal is to bring out their best and each person may respond differently and that it understood. Our survey approach is soft and caring but geared to build better teamwork and to work past petty differences much like a winning sports team. **Cost \$3,000** (all costs are est. based on your exact needs)

We Make Your Vision Our Mission!



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**Staff Development.** This is a second part after we obtain initial information either from a survey or from a basic package. This is where we help you tackle difficult issues for better engagement and a non-bias look at small issues that continually trip up your staff.

Cost \$2,500 - \$4,500 (all costs are est. based on your exact needs)

**Training.** Our programs are geared directly to your operation. Training programs can be developed with facility management and operators. We customize all training to fit your needs. We can also do an analysis of what we think should be emphasized during your training program base on the specifics of your facility. For each of our training sessions we work with your staff **on site** and help deliver the material so it's in place for future use. Some examples are as follows:

One Week multi-faceted sessions and work with staff leaders starting at \$1,200.

Resurfacer training refresher course. one-day session starting at \$550.

Specialized operations training course. One-day session starting at \$550 Operations Manager training (one on one) – one day session starting at \$550. Note: Costs will vary depending on the depth of training required.

**Facility Planning and Start -Up.** Our services will be designed on an individual basis.

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